

Certified Integrated Lead Implementer (ISO 9001, ISO 27001, ISO 20000 and BS 25999) Workshop

(10 Days – 5 Days Class Room + 5 Days e-learning)

First time in the world!

12 seats only – Hurry Register Now

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Adaptive Processes Consulting (www.AdaptiveProcesses.com) proudly announces world's first innovative Integrated (ISO 9001, ISO 27001, ISO 20000 and BS 25999) Lead Implementer program.

Benefits of the program

- Learn how to implement multiple models in integrated, simple yet effective manner
- The program has e-learning associated which are available to our participants free of cost before the program
- Participants come prepared to the class after going through the e-learning and hence there is maximum benefit from the class
- Our course material is of very high quality and is best in the market
- Faculty comes with multiple standard implementations and is a subject matter expert hence you get to learn the real time implementation help.
- We provide sample templates, policies and artifacts from our implementation tool kit which helps people in implementation of the initiatives.
- Classes are conducted over weekend to help participants minimize their absence from work.
- The course is quite exhaustive and focuses solely on the implementation aspects.
- A structured learning environment enhances learning process by a factor of 10
- Reduces effort of learning by at least 5 times
- Participants learn from faculty as well as from each other
- Provides an opportunity to verify if the organization manages management systems initiatives in a similar manner or not
- Opportunity to learn and share best practices that may be hidden inside the organization itself
- Templates, guidelines, checklist part of the QMS, ISMS, ITSM and BCMS Implementation toolkit, developed are from practical experience
- Exposure to industry best practices on Quality Management, Information security, IT Service management and Business Continuity management
- Complete understanding of implementation requirements as per ISO 9001, ISO 27001, ISO 20000 AND BS 25999
- The program is specifically designed to save time and cost for you.

About Adaptive

Adaptive Processes Consulting is a niche Governance, Risk and Compliance (GRC) solutions. We help our clients in defining, implementing, managing and improving processes which are aligned to world class models and standards like CMMI, ISO 9001 and 27001, PMP, Six Sigma and PCMM. GRCPeak, our Enterprise Governance, Risk and Compliance (GRC) Management System meets complete process and data management requirements for CMMI, ISO 9001, and ISO 9001, ISO 27001, ISO 20000 AND BS 25999. Adaptive has implemented above mentioned standards for clients such as AccelFrontline (ISO 27001 and ISO 20001), Zenith Software (ISO 27001), JuriMatrix (ISO 27001 and ISO 9001), People Tech Group (ISO 27001), and Crossdomain (ISO 27001, HIPAA and BS 25999), Vati Consulting (ISO 9001 and Six

Sigma).

Course Highlights:

- Adaptive is a world leader in multi-model implementation consulting organization with more than 100 years of consulting experience with 100+ clients and 25+ successful implementations
- Saves 15 working days compared to conventional trainings (Each conventional individual lead implementer program is 5 working days – This would mean 4 individual programs would have taken 20 working days)
- Saves over Rs.50000 (Conventional independent lead implementer programs – Rs.20000*4 – Rs.80000)
- Faculty with multiple ISO standard implementation and audit experience
- Complimentary eLearning on ISO 9001, ISO 27001, ISO 20000 and BS 25999 and auditing concepts to all participants
- Case study based approach
- Complimentary implementation toolkit
- Best in class courseware
- Cost Effective
- Mature program - 100+ workshops already conducted in Bangalore, Mumbai, Pune, New Delhi, Chennai, Bangkok
- Classes are conducted over weekend to help participants minimize their absence from work
- Individualized feedback on improvement areas for all participants
- Limited batch size of 12 –Personalized attention and feedback

Target Audience:

IT Heads, IT Managers, ISMS Implementers, ISMS lead, ISMS Managers, Information Security Implementers, ISMS Auditors, ISMS practitioners, Quality Managers, Quality Heads, SQA.

Program Outline

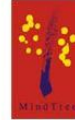
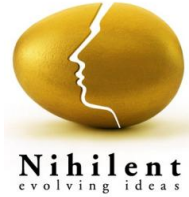
Day	Module	Topics	Time (in Mins)	Cum. Time (in Mins)	Cum Time (Hrs)
Day – 1					
Day 1	Introduction to management systems and standards	Introduction between participants and faculty	60	60	1.0
		Overview of standards and related management systems	30	90	1.5
		Health Break	15	105	1.8
		Introduction to Quality Management	20	125	2.1
		Visual on ISO 9001	10	135	2.3
		Introduction to Information Security Management	30	165	2.8
		Introduction to IT Service Management	25	190	3.2
		Introduction to BCMS	20	210	3.5
		Lunch break	60	270	4.5
	Implementation Roadmap Apex manual definition	Management system implementation roadmap overview	30	300	5.0
		Discussion on qualities and competence of an implementer	15	315	5.3
Defining management system - Requirements from ISO 9001, ISO 27001, ISO 20000 and BS 25999		60	375	6.3	

		Exercise on developing the apex manual	60	435	7.3	
		Review of apex manual	45	480	8.0	
Day – 2						
Day 2	ISO 27001 Controls and SoA Defining Processes	Introduction to controls in ISO 27001	30	30	0.5	
		Define SoA based on a case study	45	75	1.3	
		Interactive presentation on controls from participants	30	105	1.8	
		Health Break	15	120	2.0	
		Process requirements from ISO 9001, ISO 27001, ISO 20000 and BS 25999	60	180	3.0	
		Guidelines for developing processes	30	210	3.5	
		Lunch break	60	270	4.5	
	Gap analysis and process definition	Gap analysis for combined standards implementation	60	330	5.5	
		Gap analysis results presentation	30	360	6.0	
		Health Break	15	375	6.3	
		Exercise on process definition	60	435	7.3	
		Review of processes developed	45	480	8.0	
	Day – 3					
	Day 3	BIA and Risk Analysis	Conducting Business Impact Analysis	30	30	0.5
Exercise on BIA			30	60	1.0	
Review of BIA			30	90	1.5	
Health Break			15	105	1.8	
Risk management from ISO 9001, ISO 27001, ISO 20000 and BS 25999			30	135	2.3	
Risk analysis techniques			30	165	2.8	
Exercise on risk assessment			45	210	3.5	
Lunch break			60	270	4.5	
BCP Service catalog		Review of risk assessments	30	300	5.0	
		Business Continuity Planning (BCP)	30	330	5.5	
		Case study on BCP	45	375	6.3	
		Case study briefing	30	405	6.8	
		Defining service catalog and SLA	30	435	7.3	
		Exercise on service catalog	45	480	8.0	

Day – 4					
Day 4	CMDB Metrics	Review of service catalog and SLA	30	30	0.5
		Understanding CMDB	30	60	1.0
		Exercise on CMDB	45	105	1.8
		Health Break	15	120	2.0
		Review of CMDB exercise	30	150	2.5
		Defining measurement program	45	195	3.3
		Lunch break	60	255	4.3
	Metrics Management review	Exercise on defining metrics	45	300	5.0
		Review of metrics	30	330	5.5
		Planning management reviews	30	360	6.0
		Health Break	15	375	6.3
		Exercise on management review	60	435	7.3
		Review of management review checklists	45	480	8.0
	Day – 5				
Day 5	Internal audits Awareness training	Planning internal audits	45	45	0.8
		Auditor qualities	15	60	1.0
		Exercise on internal audit planning	60	120	2.0
		Health Break	15	135	2.3
		Review of internal audit planning	45	180	3.0
		User awareness training planning and inputs	30	210	3.5
		Lunch break	60	270	4.5
	External audit Closure	Planning for document review	30	300	5.0
		Audit findings closure	30	330	5.5
		Planning for external audit	30	360	6.0
		Health Break	15	375	6.3
		CAPA techniques	30	405	6.8
		External audit	30	435	7.3
		Any other topic of interest	15	450	7.5
Certification program formalities and wind-up	30	480	8.0		

Organizations from where participants have participated in our trainings





Sample earlier feedbacks

1. I would definitely recommend this training to others in Accenture!! – Sukirti Sen, Accenture
2. Thanks for conducted wonderful session and shared your excellent knowledge with us. I felt this session was knowledge enhancement for me. Hope it will increase my confidence and perform my roles well in my projects - Chandra Sekhar Challa (Value Labs)
3. Thanks for the class it was very interesting and informative. – Sheeja Abraham, AzkoNobel
4. I am impressed and Appreciate work and efforts put by you, LN and team in making all participants take home the best with them. Would definitely recommend this program to any of my colleagues, Friends - Ashwin Baliga, BA, at Xora Inc
5. Well I really should say that the choice I made was an excellent one. Not just about the trainer and the quality of the course. But the best in all fronts. I guess the difference that it made was also the quality of participants that were involved. It was really very knowledgeable and also would definitely recommend this. - Sai Ratnakar, BA CRM IT

For Registration/Clarifications, Please contact:

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